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How to override Company **Hard Stop** on an individual session

Login to your 1CapApp account.

When scheduling a session, the session loads with your company default Hard Stop. To change this you will see an option when scheduling session:

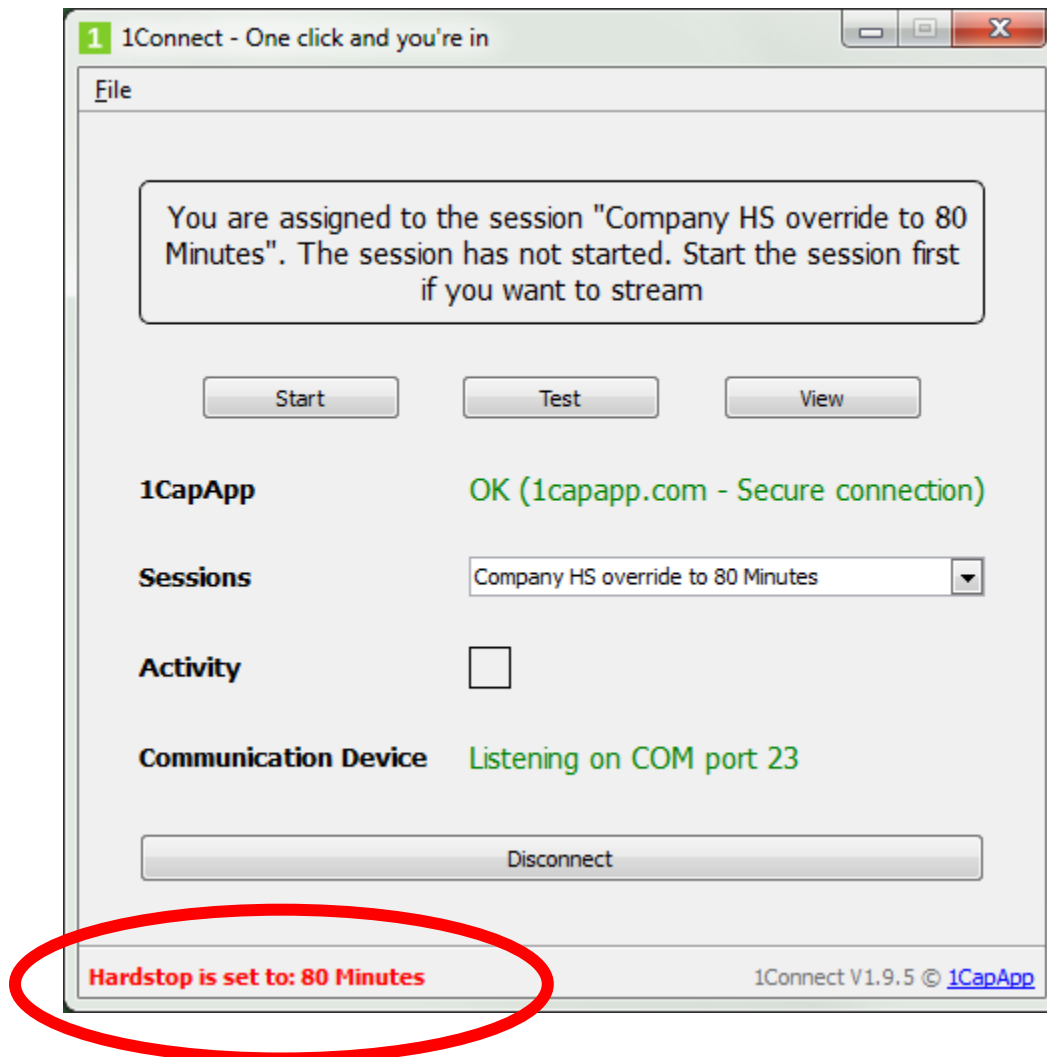
A screenshot of the 1CapApp session scheduling interface. The interface includes a 'Twitter Account' dropdown set to 'No twitter account', three tabs for 'Stream', 'Youtube', and 'Uvision' (all set to '0 sec'), and a 'Hardstop' dropdown menu. The 'Hardstop' dropdown is open, showing a list of options: 'Company's Hard Stop (Disabled)', 'Disabled', '5 Minutes', '10 Minutes', '15 Minutes', '20 Minutes', '25 Minutes', '30 Minutes', '35 Minutes', '40 Minutes', '45 Minutes', '50 Minutes', '55 Minutes', '60 Minutes', '65 Minutes', '70 Minutes', '75 Minutes', '80 Minutes', '85 Minutes', and '90 Minutes'. A red circle highlights the 'Hardstop' label, and a red arrow points from it to the dropdown menu. Other visible elements include a warning box, 'Recurring Session', 'Attachments: (max 10mb)', 'Memo', and sections for 'Added Security Options' and 'Languages Translations'.

Pick the Hard Stop you want for this session if different than company default.

Click Save or CTRL+S



Your captioner will see this Hard Stop located on 1Connect:



To help writers understand how long the company they are working for allows them to sit idle without sending data to the server, they can easily tell. This information is located in the lower left-hand corner of 1Connect!