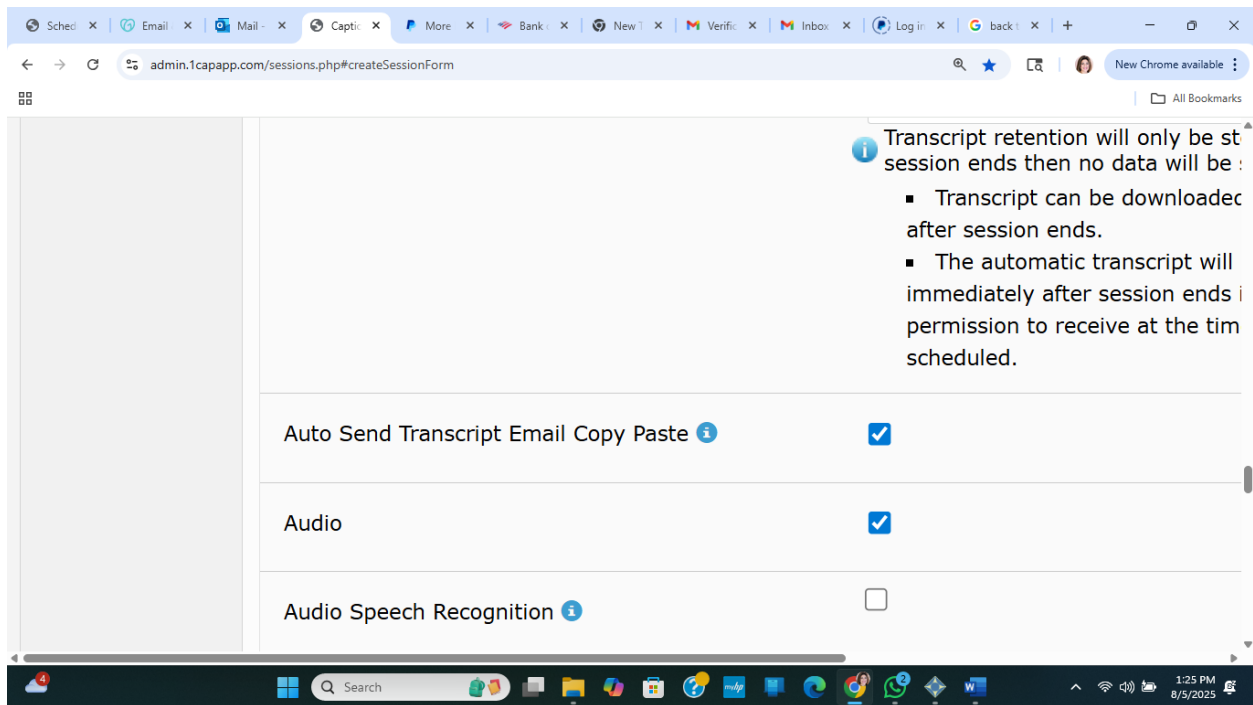


Audio

When scheduling in 1CapApp, under the tab Customize View Page, you will see the audio field to checkmark. Make sure it is checked.



After the session is scheduled in the 1CapApp dashboard, you will then send the view link to whoever will have the microphone.

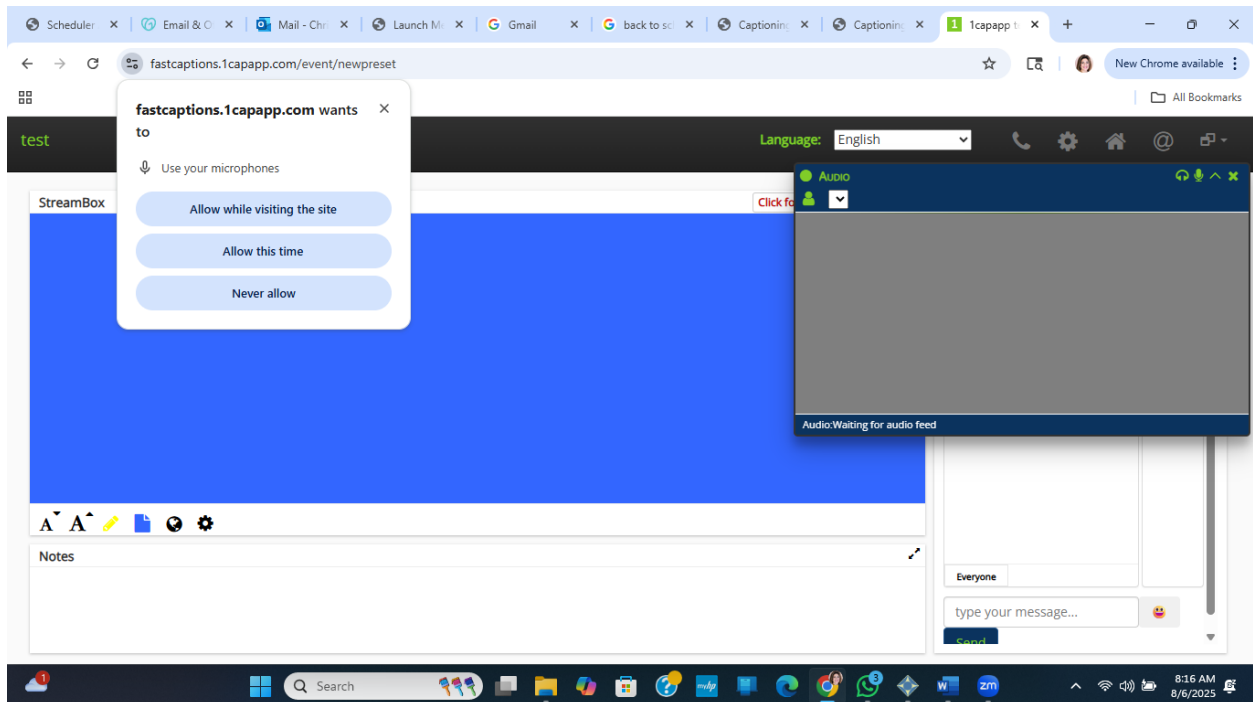
If it is AV, AV will click on the view link. If it is a student, the student will click on the view link and this time, not just to watch captions.

Everyone who is viewing will need to have a microphone connected to their laptop. If the audio connector in 1CapApp does not recognize a microphone on a laptop, then that person will not be able to hear.

Clicking on the 1CapApp view link to get audio works wonderfully from any smartphone.

You've got a mic on your laptop. You have clicked on the view link. This is what you will see:

Make sure you allow microphone.



After allowing microphone, the audio box on the right will show the microphone icon defaulting red. Red means muted.

You can click on the human head icon and change your name, which will change it in the chat box as well.

On the left side of the audio box, you will see a microphone field with a dropdown. All recognized microphones will be listed there.

