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How to override Company **Hard Stop** on an individual session

Login to your 1CapApp account.

When scheduling a session, the session loads with your company default Hard Stop. To change this you will see an option when scheduling session:

A screenshot of the 1CapApp session scheduling interface. The interface includes a 'Twitter Account' field with a dropdown menu set to 'No twitter account'. Below this are three dropdown menus for 'Stream', 'Youtube', and 'Uvision', each set to '0 sec'. A warning box states: 'Warning: This option will override any hardstop set under company's information.' The 'Hardstop' field is circled in red, and a red arrow points to the dropdown menu. The dropdown menu is open, showing a list of options: 'Company's Hard Stop (Disabled)', 'Disabled', '5 Minutes', '10 Minutes', '15 Minutes', '20 Minutes', '25 Minutes', '30 Minutes', '35 Minutes', '40 Minutes', '45 Minutes', '50 Minutes', '55 Minutes', '60 Minutes', '65 Minutes', '70 Minutes', '75 Minutes', '80 Minutes', '85 Minutes', and '90 Minutes'. The 'Company's Hard Stop (Disabled)' option is currently selected. Other fields visible include 'Recurring Session', 'Attachments: (max 10mb)', and a 'Memo' field with a placeholder text: 'Here you can type helpful memo/tips/info for your session ...'. At the bottom, there are expandable sections for 'Added Security Options' and 'Languages Translations'.

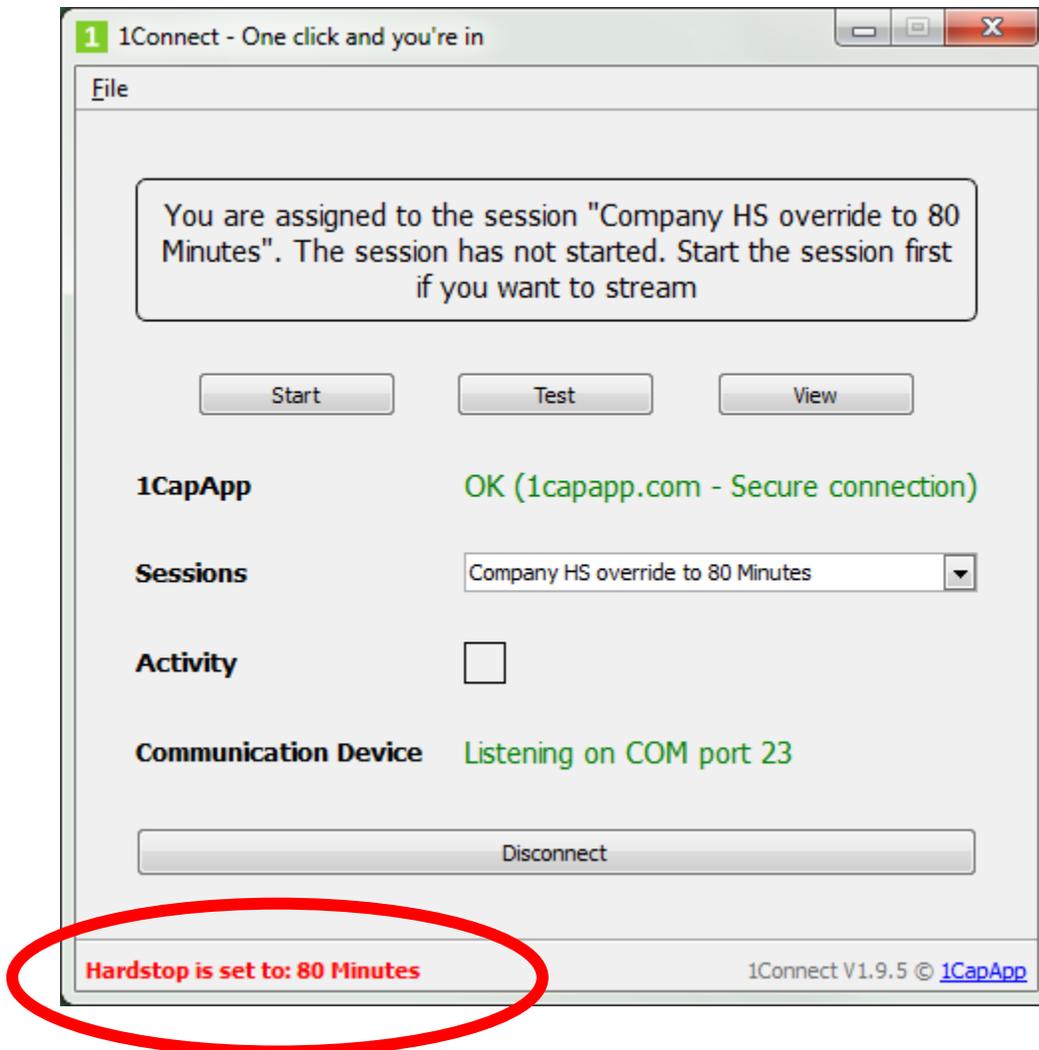
Pick the Hard Stop you want for this session if different than company default.

Click Save or CTRL+S



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Your captioneer will see this Hard Stop located on 1Connect:



To help writers understand how long the company they are working for allows them to sit idle without sending data to the server, they can easily tell. This information is located in the lower left-hand corner of 1Connect!